

2006 EITC Volunteer Survey

Please share your thoughts on this year's free tax preparation service in order to help us improve the program for next year. We know there's always room for improvement, and with your help we can help make Berrien County's VITA program the best in the state! Thanks in advance, and we hope to see you at the celebration lunch on May 18.

--Berrien County EITC Coalition

VOLUNTEER SERVICE

In what capacity did you volunteer?

___tax preparation ___reception/intake ___quality control

Are you planning to return next year? ___yes ___no ___not sure

If so, what times and days are most convenient for you?

What is the maximum number of hours per "shift" that you prefer to volunteer? _____

What are the top three reasons you will consider volunteering with us again? _____

If not planning to return, please share your reasons with us:

Comments & suggestions:

TRAINING

Was the training adequate for the situations you encountered during the tax season? ___yes ___no

Was the training material adequate? ___yes ___no

Training attended:

Tax Law:	Classroom: _____	Self Study: _____	Link & Learn (online): _____
	Tax Wise: _____	Site Procedures: _____	Other (describe): _____

When would you prefer training for next year?

Nov. '06___ Dec. '06___ Early Jan. '07___ Other:_____

Comments & Suggestions:

SITE PROCEDURES

Was the site adequately equipped to allow you to provide tax preparation service? ____yes ____no

Was the site adequately staffed to allow you to provide quality tax preparation service? ____yes ____no

Comments & suggestions:

IMPROVEMENTS FOR NEXT YEAR

What did you like best about the site/training/tax preparation:

What did you like least about the site/training/tax preparation:

Please use the back side of the sheet (and additional sheets as needed) to share your suggestions with us.
THANK YOU for your input!

Name (optional):_____

Please return by May 12 to Judy Peterson, Southwest Michigan Community Action Agency, 185 E. Main St.,
Benton Harbor, MI 49022 or FAX it to: 269-925-9271